

## **QUALITY POLICY**

Rail Safety Systems Pty Ltd (RSS) provides quality development, management, manufacture, installation and support for the RAXS rail crossing system.

Our commitment for excellence includes:

- Fostering a quality culture with the objective of delivering, manufacturing products and services with zero defects that are trusted and preferred by our customers.
- Complying with relevant laws and regulations as well as internal requirements.
- Continuously challenging ourselves to improve the quality management system to guarantee safety, prevent quality incidents and eliminate defects through the review of quality objectives and results.
- Encouraging participation and promotion of quality responsibilities among all employees and third parties through standards, education, training and coaching, supervision and effective communication.

It is the policy of Rail Safety Systems to provide our customers with high quality, fail safe rail crossing systems and professional technical support services.

Management and Staff are responsible for Quality Control through the Quality Management System seeking improvement by constant review, with suppliers and subcontractors being encouraged to participate. The Company is committed to achieving customer satisfaction by implementing quality procedures, which meet or exceed the requirements of ISO 9001.

Dagmar Parsons Managing Director

21 February 2022

Barry King Chairman